**Website:**

Comment has been made that the Holford Parish Council website is not fit for purpose or confusing and is not compliant with the accessibility requirements.

It should be noted that the current design was agreed with a previous parish council and built by a previous clerk. The accessibility issues have nothing to do with design and everything to do with the information not being added in a compliant manner. If our data was ported across to another host, the same issues would occur, and a great deal of work needs to be undertaken to comply with accessibility requirements whether we remain with the existing host or not.

**Email Issues:**

The email issues we have experienced have come about following a change to email policy which has resulted in a large number of duplicated emails, emails being copied indiscriminately, and the email accounts not being pruned regularly. The chairman email address is not actually required here because the chair just needs to amend their signature to indicate the position.

The previous policy had an email for the chair, clerk and a group councillor one. The group councillor email caused issues because councillors missed emails and had no idea if something had been actioned or not.

If we change hosts, then port the emails across without a serious prune of records first, then we run the risk of having the same problems and if we do not regularly prune

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| Supplier | Annual renewal of the .gov.uk domain ex VAT | Details |
| 1 | £88.00 | Emails: £21.85 per month billed annually for up to 50 email accounts.Website build starts at £749. £929 for websites with a great deal of data. However, he did mention that he would consider migrating our existing site for nothing. They will update the website monthly for us at £60 per month for 3 hours then £26 per hour thereafter. |
| 2 | Free (however £100 is included in the domain subscription) | Emails: 20 mailboxes but size restricted to 5mgWebsite: between £280 and £700 dependent on size of the populationWebsite updates have to comply with a specific structure. |
| 3 | £60 pa | £330 pa maintenance. No monthly cost for emails. But size restricted to 5mg. They do offer a flex email system which offers 10GB per email (sharable across accounts and other benefits including separate storage for document control. £24 pa per email.The flex email system comes with their premium plus service (10 emails free) which has a set up of £699 and a maintenance of £440. |
| 4 | £80 set up (covers 2 years)£50 pa after that | Emails:They do 2 email systems. The first is £5 per month per mailbox. Has 30GB storage and fileshare, but giving me access in the case of a SAR or FOI is more difficult.The second is cheaper, no filesharing but only £1per month per email. Only 1Gb storage.Website: If we take their basic product, set up would be in the ball park of £500, with £300 maintenance. As I was familiar with the c-panel, then they would let me have access to set up and delete mailboxes. |