

citizens
advice

West
Somerset

Holford

Key Metrics 2019 to 2023

Total number of client activities

47

Population size (census 2021)

399

Gender



Benefit Issues

PIP payment

Ltd Capability

Social welfare

Initial Claim



Key Metrics to date

Income gains achieved

£12,980.00

Average per client

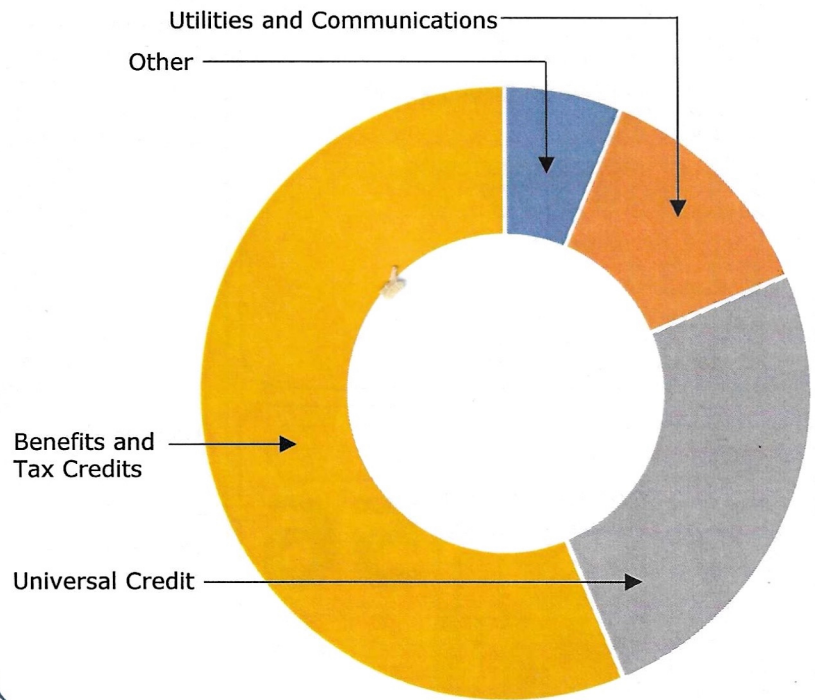
£3,245.00

We are an entirely independent charity.

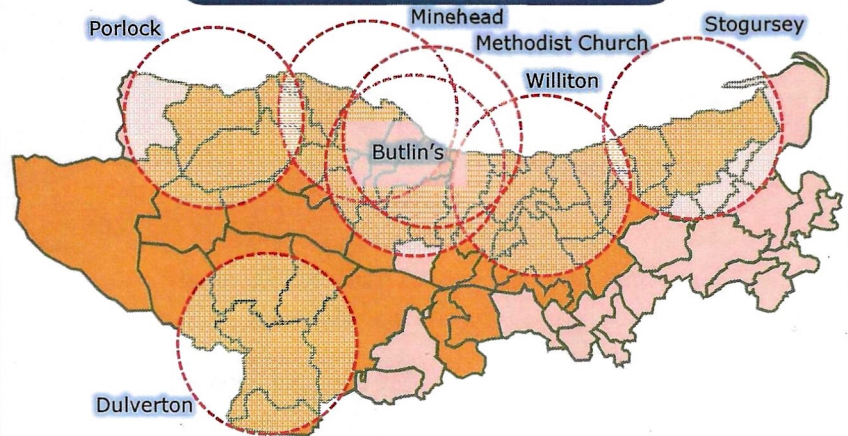
Citizens Advice does not fund us. We are part of the organisation network and we share a platform/datasource.

We begin each financial year, **never** fully funded and source funding on an ongoing basis.

Service Overview



Face to Face Service



Monday-Wednesday-Thursday
10.00-16.00

Friday
10.00-15.00

Tuesday **Closed**

The Lane Centre, Market House Lane
Minehead TA24 5NW

Daily operating costs

£761

0800 802 1808

West Somerset CA achievements fact sheet
for the financial year ending March 2023.
We completed an average of **32 client
support activities per working day**

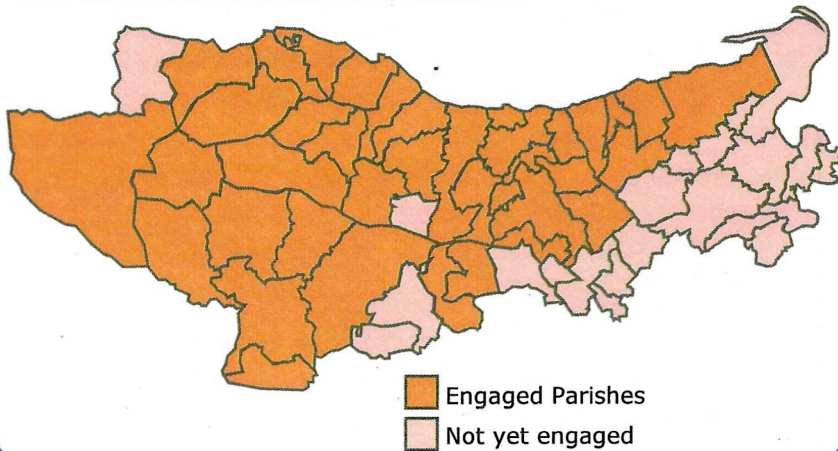
Key Metrics

Total public value
£3,202,366
Each £ invested as public value
£18.75
Value of improved wellbeing
£2,399,877
Each £ invested as fiscal value
£2.34
Value to people helped
£2,055,280

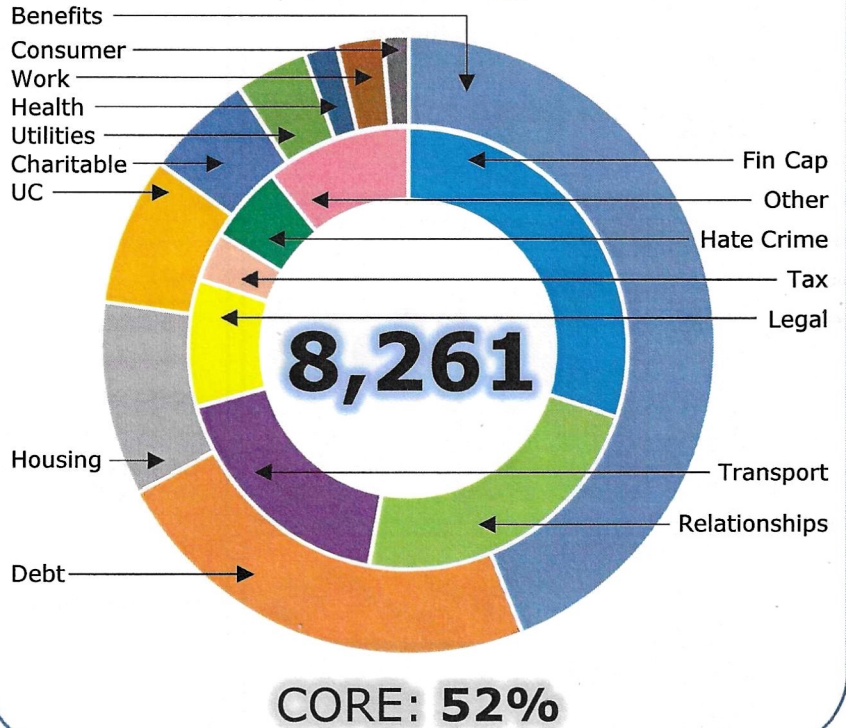
Gender



Geographical reach



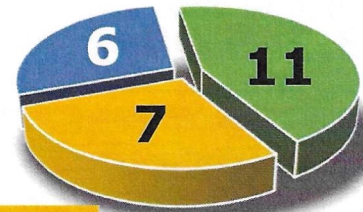
Service Overview



Team

Salaried staff

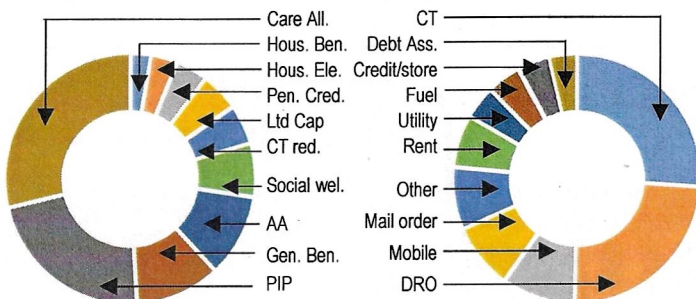
Volunteers



Trustees

Welfare

Debt



Age

